

CANDLES
Our Expectations
(RULES & REGULATIONS)

Low volt, flickering wired and LED electric candle rack systems is perfect for cemetery mausoleums. It provides the same realistic ambient light as a traditional wax candle, but it is more economical and safer to use, eliminate the worry and enhance the beauty of the mausoleum chapels and corridors.

In compliance with directives and recommendations from the local area fire departments, electronic candles in our cemetery mausoleums are permitted and wax or open flame candles are prohibited throughout our cemeteries.

RULES & REGULATIONS

- Please allow up to two weeks for your candle to be lit once an order has been placed.
- Nothing may be affixed to a candle, label or the rack itself.
- The cemetery will allow a family to pick the candle of your choice, subject to availability.
- There are times when it becomes necessary to move a candle rack for entombment services to take place and at times for other types of maintenance including cleaning purposes. As a result the candle and or all candles on the rack will be turned off for these tasks and re-lite upon completion of that work.
- There can be power outages and malfunctions causing the candle to temporarily extinguish. The candle racks are checked periodically and these outages are rare. Please be advised that candles are restored as soon as possible. In the event of outages, we do not provide any refunds or extensions.
- Once a candle order has been placed, there are no cancellations or refunds.
- Should there be a decision not to renew the memorial, or if someone forgets to renew the memorial, the candle returns to sellable inventory. As a result that candle may not be available should one wish to re-enter the program. The cemetery sends one postcard notification to renew to the address of record one month prior to its expiration.
- Candle memorials cannot be moved to another location on the rack, even if to an un-marked non-memorialized space. (This will interfere with the memory board, cause your candle to extinguish after a short period of time and of course provide us with incorrect inventory records.)
- Candles are prohibited at gravesites or placement in any place not designated by cemetery authorities.
- Items placed in violation of these rules will be removed and disposed of without notice or compensation.

Revisions 09.11.2012

For additional information of Catholic Cemeteries candle memorial program, to purchase a memorial or re-new one online at www.holyroodcemetery.org .

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The Memorial (for “white candles”) - The label consists of an epitaph (In Loving Memory of) and a second line for the name. Name consists first and last name (John Doe). At times, we permit two first names, space permitting (John & Mary Doe) or two initials because of space limitations (J. & M. Doe). Large groupings (Smith Family) are also permitted.

The Memorial (for “white picture candles”) - The label consists of an epitaph (In Loving Memory of) and a second line for the name. Name consists first and last name (John Doe). At times, we permit two first names, space permitting (John & Mary Doe) or two initials because of space limitations (J. & M. Doe). Large groupings (Smith Family) are also permitted. The image is subject to approval by cemetery authorities and it is placed generally at the front of the text lines. (The image size is approximately the same size as a postage stamp.)

The Memorial (for “red candles”) - The label consists of a single line; first initial and the last name followed by the location (J. Smith Mar22). Two initials and last name are permitted (J. / M. Doe Luc23). Due to space limitations, only first initial is permitted.

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